Our reference: M0006797

Date: 26 June 2017

Delivered by hand

**SES Water**

London Road

Redhill, Surrey,

RH1 1LJ

Telephone: 01737 772000

Facsimile: 01737 766807

Website: www.seswater.co.uk

Email: contactus@seswater.co.uk

Dear Customer

SES Water is working with J Murphy and Sons Ltd (Murphy) to lay a new 2.8km water main. The new pipeline will be laid along the A217 northbound carriageway, between A240 Reigate Road (just before the petrol station) and A2022 Fir Tree Road.

Once the new pipeline is in use, it will provide greater flexibility and resilience for distributing water to customers. It will also help secure water supplies, particularly during periods of dry weather. The scheme will start during the last week of June and we plan to finish by spring 2018.

Following the letter you should have received at the end of May and the recent drop-in session on 14 June, we’re writing to tell you in more detail how the scheme will impact you.

**When will we start?**

Preparation work for the scheme will start in the early part of this week. We will be setting up our compound including welfare facilities for our staff. We will carry out more surveys to confirm the locations of other utility services and there will also be many deliveries of machinery.

**Temporary Traffic Management**

We will be setting up barriers and other temporary traffic management from Thursday 29 June.

We will have three teams at three different locations constructing the new pipe. Phase one, two and three will start at the same time and work will be carried out concurrently.

**Phase one:** South of the A240 Reigate Road and the nearby traffic lights - around 200 metres in length will take around seven weeks.

**Phase two**: Between the A240 Reigate Road traffic lights and Tattenham Way junction - around 750 metres in length will last until the middle of October.

**Phase three**: Between Tattenham Way and The Drive- around 650 metres in length will last until the middle of October.

There will be additional traffic management in place along the A217 until spring 2018. For more information on traffic management please visit our website [**www.seswater.co.uk/BurghHeathToNork**](http://www.seswater.co.uk/BurghHeathToNork)

**Working Hours**

Our staff hours on site will be between 7.30am and 7pm from Monday to Thursday and between 7.30am and 6pm on Friday. On Saturdays, our hours will be between 8am and 4pm. We will not be working on Sundays. Our working hours may be altered depending on available daylight.

**More information**

Our website will be updated with project information and progress. Please visit us at, [**www.seswater.co.uk/BurghHeathToNork**](http://www.seswater.co.uk/BurghHeathToNork) or you can keep up to date on twitter **@SESWater** or Facebook **@SESWaterOfficial**

Please do not hesitate to contact our Customer Relations Team on 01737 772000 if you have any questions.

Yours sincerely



Simon Thomson

Projects Manager

SES Water